

# WARRANTY CLAIMS

Below you will find all that is required for a warranty claim to be processed. All Warranty Claim Forms, corresponding photos, and documents should be sent to Brenda Speicher at <a href="mailto:bspeicher@lionsheadtireandwheel.com">bspeicher@lionsheadtireandwheel.com</a>.

### Tire Warranty Claims

- A complete Lionshead Tire and Wheel Warranty Claim Form.
- Photo of each tire's DOT and Date Code
- Photo of each tire's defect
- Photo of each tire's brand and size
- An official document showing the trailer's date of purchase and VIN number

## Wheel Warranty Claims

- A complete Lionshead Tire and Wheel Warranty Claim Form
- Wide photo of the wheel that visibly shows the wheel design and tire brand
- Photo of each wheel's defect
- Photo of the back of each wheel showing the required stamps

### Warranty Contact: Brenda Speicher

**Email:** <u>bspeicher@lionsheadtireandwheel.com</u>

**Phone:** 574-533-6169

**Fax:** 574-533-6761

Tire Claim,



# **Lionshead Tire and Wheel Warranty Claim Form**

# Wheel Claim Owner of Trailer: Trailer Manufacturer and Model: \_\_\_\_\_\_ VIN#: \_\_\_\_ \*Date of Purchase (month/day/year): \_\_\_\_\_ Date of Trailer Mfg: Please check if this address is residential or commercial (dealership): Shipping **Address:** Street Address: Residential: City:\_\_\_\_\_ Commercial: State/Province: \_\_\_\_\_ Postal Code: \_\_\_\_\_ Tire Size: Brand: \_\_\_\_\_ Fire Information: Load Range (Ply): DOT CODE(S): One 4 Digit code Per Tire Date CODE(S): One 4 Digit code Per Tire Wheel Type: Steel ☐ Aluminum ☐ nformation: Wheel Size: 10" / 12" / 13" / 14" / 15" / 16" / 17.5" Wheel Color: Silver Gunmetal Highlight/Circle One Number of Lugs: 4 / 5 / 6 / 8 Black White Highlight/Circle One Dealer Name: nformation: Contact **Contact Person: Customer Name:** Dealer Phone: **Customer Phone:** Customer Email: Dealer Fax: Dealer Email: **Description of Defect:**



# **Tire Claim Photo Requirements**

Along with a complete Warranty Claim form, three photographs (per tire) are required for a claim to be processed. We need to have a photograph of the DOT & Date code, the Defect, and the tire brand and size. Below is an example of how these pictures should look.

Please send the following photos, along with a complete warranty claim for to Brenda Speicher at bspeicher@lionsheadtireandwheel.com.

#### 1.) DOT and Date Code











# **Wheel Claim Photo Requirements**

Along with a complete Warranty Claim for, three photographs (per wheel) are required for a claim to be processed. We need to have a photograph of the wheel that visibly shows the wheel design and tire brand, a photo of each wheel's defect, and a photo of the back of each wheel showing the required stamps. Below is an example of how these pictures should look.

Please send the following photos, along with a complete warranty claim for to Brenda Speicher at <a href="mailto:bspeicher@lionsheadtireandwheel.com">bspeicher@lionsheadtireandwheel.com</a>.

#### 1.) Wheel Design



3.) Required Date Stamp



2.) Wheel Defect



4.) Required Production Stamp



<sup>\*</sup>MUST HAVE ALL REQUIRED DOCUMENTATION TO PROCESS\*